



24.01 RELEASE NOTES

January 20, 2023

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Release information

Release Date: January 20, 2024

Release Version: 24.01

Introduction

This document describes the features and functionality of this release of FAMIS 360. Enhancements include issue fixes, Logbook, and Purchase Order enhancements.

After the deprecation of Internet Explorer in June 2022, we no longer support the browser for running FAMIS 360. We recommend using Microsoft Edge instead.

The features highlighted below are now available. For more information or to learn how your organization can start using these features, please contact our sales team at 800-774-7622 or contact your account executive.

Improvements and issues fixed

Component	Summary	Reference #
Schedule	The frequency value on the Schedule Details page now remains consistent when crews are manually attached or reassigned. This update ensures the intended frequency is preserved after the page is reloaded, allowing for accurate schedule management.	44740
Logbook	Users are now prevented from adding child work orders to closed parent work orders. The system enforces this rule by disabling the Select and Create Child button for closed parent work orders and presenting an error if an attempt is made, ensuring proper workflow adherence and data accuracy. This applies exclusively to direct parent-child relationships, while allowing for the addition of child work orders to open sub-level work orders. (Error Message: "Cannot assign a child work order to a parent work order with status closed.")	47468
Work Order Financial	When creating a work order associated with an entity that has account information but no specified billing type, the Billing Type field will now correctly default to Select . This update ensures users consciously choose an appropriate billing type and prevents the system from automatically applying the default billing type.	52791

Component	Summary	Reference #
Shopping Cart	When an associated work order is completed, non-issued shopping carts will retain their status, provided the Logbook Configuration setting Allow WO Closure with open PO or Shopping Cart is set to No . This update ensures that non-issued shopping carts remain open for further processing as needed.	56886
Project	The Project Manager field now retains the selected manager when the Project Type is changed, during both project creation and editing. This enhancement ensures that projects are not inadvertently saved without a Project Manager, providing consistency across project management operations.	58872
Request Hub	Users can now sort work orders by the Last Update column in both ascending and descending order within the Request Hub . This update resolves the previous limitation, allowing for improved management and organization of work orders based on the most recent updates.	59023
Work Orders	The work order creation process via the API now aligns with UI behavior regarding confirmation emails to requestors, respecting the Notify Requestor settings in Logbook configurations. • If Notify Requestor is visible: ○ NotifyRequestorFlag = False: No confirmation email sent. ○ NotifyRequestorFlag = True: Confirmation email sent. ○ NotifyRequestorFlag not set: Follows user settings from the Edit User page. • If Notify Requestor is hidden: ○ NotifyRequestorFlag = False/True: Error returned; flag interaction not permitted. ○ NotifyRequestorFlag not set: Follows user settings from the Edit User page. This enhancement ensures consistent email notifications across both API and UI work order creations.	59261
Work Orders	Apostrophes in the fields of First Name , Last Name , Company , Phone , and Fax will now display correctly across the system. This update rectifies the previous issue where apostrophes were represented as	60426

Component	Summary	Reference #
	HTML entities, ensuring all text fields reflect the proper characters for clear and accurate information.	
Work Order Financial	For users with non-default billing hierarchy configurations, the "A valid Account Index is required" error will no longer appear when selecting an Account Index in the Account String section of Work Orders. This ensures a smoother account string entry for both creating and detailing requests.	60544
Work Orders	Post-update, when a Work Order (WO) receives a high-level estimate and is subsequently reclassified by a different user, the Estimated Amount in the Miscellaneous section will retain the correct estimate value. Additionally, updates to the Estimated Amount field within the Miscellaneous section will now be reflected in the Request Details , ensuring that the latest estimate input is consistently displayed across all sections and recorded in the Request History . This fix aligns the Estimated Amount across the WO Estimate Modal , Request Details , and Miscellaneous section, maintaining data accuracy throughout the WO lifecycle.	60784

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